



UD TRUCKS

TRUCK WARRANTY

	BASIC WARRANTY	MAJOR COMPONENTS
MEDIUM DUTY – EURO V	24 Months/ 200,000 kms	36 Months/ 200,000 kms
Croner PK18280, PD25280	(Whichever occurs first) Inclusive of parts & labour	(Whichever occurs first) Inclusive of parts & labour
HEAVY DUTY – GH8-J2016	24 Months/ 250,000 kms	36 Months/300,000 kms
CD25360, CW25360, CG30360	(Whichever occurs first) Inclusive of parts & labour	(Whichever occurs first) Inclusive of parts & labour
HEAVY DUTY- GH11- J2016	24 Months/250,000kms	36 Months/300,000 kms
CG32400, CG32430, CG32460 CW26400, GK17430, GW26430, GW26460	(Whichever occurs first) Inclusive of parts & labour	(Whichever occurs first) Inclusive of parts & labour

MAJOR COMPONENTS

In addition to the basic warranty an extended warranty applies to the following major components:

- Engine – i.e. cylinder head & cylinder block including internal parts, manifolds, valve train, timing gears & case, flywheel and flywheel housing.
- Clutch – except release bearings and linings.
- Transmission assembly – except seals, gaskets, electrical switches and air system.
- Propeller shafts – except universal joint assembly.
- Front axle assemblies – except seals, gaskets, electrical, brake and suspension components.
- Rear axle assemblies – except seals, gaskets, electrical and air systems, brake and suspension components.
- Steering box assembly except seals and gaskets.
- Chassis rails and cross members.
- Corrosion – “hole through” cab rust.

FAILURE TO CARRY OUT THE ‘WARRANTY 1ST SERVICE INSPECTION’ (WITHIN 5,000 kms) OR PERIODIC SERVICING, AS PER THE OWNERS MANUAL, WILL INVALIDATE ALL WARRANTY.

NOTE: WARRANTY PERIOD FOR BATTERIES IS 12 MONTHS FROM THE VEHICLE DATE OF SALE.

LIMITATIONS

This Warranty shall not apply to the following:

- Alterations and repairs not approved by UD Truck Distributors (NZ) Ltd. (UD Trucks)
- Failure to stop operating the vehicle after a defect is noticed.
- Any vehicle in which parts not supplied by UD Trucks adversely affects its performance or reliability.
- Any vehicle component which has been subjected to misuse, negligence, improper installation, application or accident. (this includes vehicle damage as a result of incorrectly fitted or engineered bodies/attachments)
- Consequential, indirect or incidental expenses incurred such as loss of earnings, meals, accommodation, rental vehicles, other travel costs, inconvenience and commercial loss, etc.
- Maintenance items subjected to normal deterioration and wear: e.g. light bulbs, sealed beam units, brake & clutch linings, injector nozzles, filters, wiper blades, electrical brushes, drive belts, fuses, oils and other expendable materials.
- Damage to any component due to the use of bio fuel.
- Tyres, radios, batteries and all local content items warranted by their manufacturer.
- Normal servicing requirements after completion of the ‘Warranty Service Inspection’ e.g. wheel alignments & balance, inspection and adjustment of clutch & brake system, engine valve and injector reset, tightening of nuts & bolts and hose clips etc, plus all other adjustments & calibrations required during normal maintenance.
- Normal deterioration of soft trim and appearance items due to wear and exposure.
- Any equipment or parts not installed by UD Trucks or UD Truck Corp Japan during assembly of the original vehicle. (Including bodies and attachments).
- The removal of bodies and/or equipment which hinder normal warranty repairs.
- Environmental damage i.e. damage due to salt, chemicals, stone damage, hail, etc.
- SCR damage due to contaminates or AdBlue not meeting the DIN70070, ISO 22241-1, AUS-32 standards.

OBLIGATIONS

UD Truck Corporation Japan and UD Truck Distributors (NZ) Ltd’s obligations under this Warranty are limited to the free of charge repair or replacement at their option, by the authorised Dealer; of any part or parts thereof which shall be returned to the authorised Dealers place of business and which, on examination, shall disclose to UDJ or UD Truck NZ’s satisfaction, that such parts are defective.

The repair shall be made by an authorised UD Truck Dealer, without charge for labour or parts used, during normal trading hours. Neither UDJ nor UD Trucks NZ shall be liable for damages, loss of profit or use in any circumstances whatsoever.

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